



Delves Lane Primary School

Breakfast/After School Club and Childcare Policy

Next Review Date:	July 2025
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Approved by:	Governing Body

Breakfast and After School Club/Childcare Policy

Delves Lane Primary School provides out of school child care, for the pupils at our school, in the form of Breakfast, After School Club and Childcare provision. The clubs and childcare provide a range of stimulating and creative activities in a safe environment.

Our aim is to provide Out of School provision where everyone is made welcome and valued. We are fully committed to working in partnership with parents/carers to provide high quality, safe and stimulating care, learning and play opportunities for children.

The **Breakfast Club** operates from 7.40am - 8.30am (daily during term time)

The **After-School Clubs** operate from 3.10/3.15pm – 4.00pm (Monday to Thursday during term time only)

The **After-School Childcare** operates from 3.10/3.15pm – 5.30pm (Monday to Thursday during term time only)

Emergency Telephone Numbers

In case of emergency please contact the school office number 01207503984.

BOOKING PROCEDURES

We provide After School Club and Childcare for children between the ages of 4 and 11.

We provide care for Nursery, aged 3+ for Breakfast Club ONLY.

Places are offered on a first-come first-served basis for each club:

- 25 children per session in Junior Breakfast Club
- 20 children per session in Infant Breakfast Club
- Up to 20 places in After School Activity Clubs (depending on the chosen club).
- 16 children per session in our After School Childcare provision.

All bookings MUST be made on the Arbor Parent Portal by 7.00am on the day of using Breakfast club and 11.00am on the day of using After school Childcare club. If all places have been filled you will be unable to book a place for your child.

All parents must book via the Arbor Parent Portal for each child attending. By making this booking, you are agreeing to adhere to the terms of this policy.

ADMISSIONS

- Only children attending Delves Lane Primary School are eligible to attend.
- **FEES ARE PAYABLE IN ADVANCE**
- All places are subject to availability. **Please note, if you are unable to see the date for the club you would like to book, then this means the club is fully booked.**

Please do not bring your child to Breakfast Club if there has been no booking made. Please ensure your child is collected at the end of the school day if you have not been able to make an After School Childcare Club booking or Activity Club booking. This is for Safeguarding reasons.

- Pupils can use the club on an ad-hoc basis provided booking has been completed and there are spaces available.
- The registration process must be completed before the child's commencement at the club/childcare
- All parents will receive a copy of this policy and will be able to view it on the website
- Children must be collected by 5.30pm from Childcare, or a late fee will apply.
- All contagious diseases must be notified to staff in advance.
- We reserve the right to withdraw a place from a child who is felt to be a danger to other children or who impedes the effective running of the club.

UNACCEPTABLE BEHAVIOUR

- Staff will deal fairly but sympathetically with unacceptable behaviour
- Parents will be told, if it has been necessary to manage a child's behaviour, because it has caused concern
- All incidents will be treated individually, but serious incidents will be recorded on the school's CPOMS system by the club leader/childcare leader and reported to the Head teacher
- Should unacceptable behaviour persist, a verbal warning will be given to parents
- **If a child's persistent inappropriate behaviour puts other children at risk, or makes it difficult/impossible for the Club or Childcare to function properly, as a final resort, Parents will be advised in writing, that the child can no longer attend Delves Lane Primary School Out of School Club/Childcare**

CONFIDENTIALITY POLICY

It is a legal requirement for the Out of School Club to hold various items of information about the children who attend the Club/Childcare. The information is used to produce registers and to have emergency contact details readily available. All this information is stored securely.

The Staff at the Club/Childcare will undoubtedly forge relationships with both the children who attend the Club/Childcare and their families and therefore learn more about them.

All Staff are aware that this information is confidential and is only used within the Club/Childcare setting. Parents' permission would be sought, prior to information about a child/children and/or their parents, being shared with anyone.

However, if there is a concern or an issue arises concerning safeguarding children, our Child Safeguarding Policy will take priority over confidentiality.

DELVES LANE PRIMARY OUT OF SCHOOL CLUB/CHILDCARE GENERAL INFORMATION

Behaviour Management:

We recognise the importance of positive and effective behaviour management strategies in promoting children's welfare, learning and enjoyment.

We aim to help children to: develop a sense of caring and respect for one another;

- build caring and co-operative relationships with other children and adults
- develop a range of social skills and help them learn what constitutes acceptable behaviour
- develop confidence, self-discipline and self-esteem in an atmosphere of mutual respect and encouragement

Care, learning and play:

The programme of activities and the atmosphere of our Clubs/Childcare aim to encourage confidence, independence and enjoyment. Our work has, at its core, the aim of enabling children to develop their emotional, social, cognitive, interpersonal and physical skills, and their desire to explore, discover and be creative.

Equal Opportunities:

Our Clubs/Childcare is committed to taking positive and proactive steps to ensure that we provide a safe and caring environment, free from discrimination, for everyone in our community.

Health and Safety:

Our Club/Childcare takes the maintenance of health and safety extremely seriously as a matter of both legal and moral importance.

The Club/Childcare aims to ensure the health, safety and welfare of all staff, children, visitors and other individuals who may be affected by the Club/Childcare activities and actual existence.

The following steps will be taken as a matter of course:

- Create an environment that is safe and without risk to health
- Prevent accidents and cases of work-related ill-health
- Use, maintain and store equipment safely
- Ensure that all staff are competent in the work in which they are engaged

Our Club/Childcare is committed to encouraging and promoting good health and to dealing efficiently and effectively with illnesses and emergencies that may arise while children are in our care.

Principles of Inclusion:

Our Club/Childcare is fully committed to the principles of inclusion. Inclusion is a process by which schools, clubs etc. develop their policies, culture and practices to include all young people. The interests of all children are safeguarded. Comments or acts expressing discrimination will be challenged sensitively but firmly.

Involving and consulting children:

Our Club/Childcare, and all our members of staff, are committed to the principle of involving and consulting children whenever decisions are made within the Club/Childcare that affect them. The involvement of children in decision making, we believe, is beneficial to children, staff and the Club and Childcare as a whole.

Partnership with parents and carers:

Our Club/Childcare recognises that parents/carers play the fundamental role in a child's development and this should be acknowledged as the basis for a partnership between the Club/Childcare and parents/carers.

We want to work with parents/carers to ensure that our children are happy in the Club/Childcare and have an enjoyable and rewarding time with us.

Risk Assessment Policy

We understand the importance of ensuring that systems are in place for checking that our Club/Childcare is a safe and secure place for children, staff and other visitors.

School risk assessment procedures are part of a continuous process to prevent any dangerous incident taking place. They are the responsibility of all staff as part of their duties.

Special Needs:

We are aware that some children have special educational needs and/or physical disabilities, that require particular support and assistance.

We are committed to taking appropriate action to make sure that all children are able to access our services, made to feel welcome and that our activities promote their welfare and development.

PAYMENT PROCEDURES

Parents **MUST** book and pay via our Arbor Parent Portal in advance for each session required. **This is to assist in the management of numbers attending each club, staff ratios and for safeguarding purposes.**

If you are unable to see the date you require then all places have been filled and you will be unable to book a place for your child. Your booking will show in the club section of the Arbor Parent Portal which will be your confirmation that your space is booked.

Please do not just turn up at the clubs or childcare if you have not reserved a space. For breakfast club we will have no option but to refuse entry to the club. For after school club we will telephone you to collect your child who will be kept safely outside of the after-school club. We reserve the right to charge an administration fee should this occur.

Childcare Vouchers

If you pay by Childcare Vouchers, the school office must be made aware of this and you should still book your place as above for standard bookings. As voucher payments are transferred directly to our school bank account, then an email must be sent to delveslaneprimary@durhamlearning.net notifying us of your payment as soon as you have made it, so that we can credit your club accounts and the bookings won't be cancelled.

These bookings will then be reconciled with the Voucher payments that school receives via each supplier. This facility is only available to those families that have indicated that they wish to pay by Childcare Vouchers. You should notify the admin team in the school office should you wish to pay this way.

Payment

Our Wraparound Childcare aims to keep fees to a minimum, whilst still raising enough income to cover our running costs.

Breakfast Club - £2.50 per day.

After School Activity Clubs - £1.50 per session.

After School Childcare: 3.10pm/3.15pm - 4.30pm = £6.00
3.10pm/3.15pm - 5.00pm = £7.00
3.10pm/3.15pm - 5.30pm = £8.00

The Governing Body reserves the right to increase these charges as appropriate. **There is no sibling discount. Fees must be paid in advance via our Arbor Parent Portal.**

ARRIVALS AND DEPARTURES

The safe arrival and departure of the children in our care is paramount. **Parents/Carers of children attending the Infant Breakfast Club MUST ensure that children are escorted to the Infant hall door and handed over to a member of staff for safeguarding reasons.**

Staff will ensure that an accurate record is kept of all children in the Clubs/Childcare, and that any arrivals are recorded in the registers. The registers are kept in an accessible location on the premises at all times. In addition, regular headcounts are carried out during club session.

ORGANISATION OF CLUBS

Breakfast Club

Breakfast club opens at 7.40am. Parents/carers must escort their child to the club leader. The club leader will mark the child off on the register. Parents and carers must wait until their child has been handed over to a member of club staff. Where no explanation is available for a child's absence a telephone call will be made to the parent/carer in advance of the usual first day of absence calls made following school registration.

At 8.30am children will collect their belongings and go to classes with a member of staff to class (infants) and make their way to classes (juniors). Younger children or those who are identified as having additional needs will be escorted by staff.

Children not booked into breakfast club will be refused entry.

After School Club

Class teachers and Teaching Assistants will access the register for Afterschool Club and Childcare each afternoon and will be aware of which children are due to attend every afternoon. The class teacher/PPA teacher is responsible for sending the children listed on club registers/after school childcare with identified staff.

Children will be collected from classes in the juniors by identified members of staff and escorted to a classroom.

Once Club Leaders have seen their own classes out, they will collect their club children. Club leaders will register their children when in classroom/hall (wherever the club is being held). Children in the infant building and those identified as having additional needs will be collected from class and escorted to After School Club by a member of staff. They will also be registered at their infant club by the club leader.

If a child that is not booked on to after school club/childcare and presents themselves at the club or childcare, their parent will be telephoned by the admin team to collect them and they will be kept safely but outside of after school club.

All After School Club staff will escort children to the designated exit when club has finished and ensure that children are collected by an adult on the school's contact list. Any children in Year 5 & 6 with written walking home consent will be allowed to leave the premises. All children in Years 3 & 4 must be collected from After School Clubs and Childcare, unless consent has been granted in advance.

Parents/Carers - Please note there is no crossing patrol at 4.00pm when clubs finish.

All After School Club staff in the infants will hand children to an adult at the designated exit. Infant children must be collected and cannot walk home from school.

After School Childcare

Class teachers and Teaching Assistants will be able to view all after school activity club and childcare club members via Arbor every day from Monday to Thursday each afternoon and will be aware of which children are due to attend that evening. If teachers require a second copy of the list then they must contact the school office before the end of the school day.

Children will be collected from classes in the juniors by identified members of staff and taken to a classroom before being collected by the Club Leader.

Childcare leaders will register their children when in Childcare. Children in the infant building and those identified as having difficulties will be collected from class and escorted to After School Childcare by a member staff. They will also be registered by childcare leader.

All children will be escorted to childcare by a member staff.

If they have any queries or concerns they can contact the main office until 4.00pm and a member of the School Leadership Team at any time.

Any children attending after school extra-curricular clubs before Childcare will be escorted to Childcare once the activity has concluded. They will be escorted to Childcare by their Club Leader when Club has finished. On their arrival at After School Childcare they will be registered by the Childcare Staff.

Children not booked into After School Childcare will be refused entry.

Registers – Clubs and Childcare

If a child is booked into a Club/Childcare but does not attend registration, we will check whether the child was present at school that day. If the whereabouts of the child are not known, staff will immediately inform the designated contact at the school and take the following steps:

- All staff on the school premises will conduct a thorough search of the premises and surrounding areas
- Contacts listed on the registration form will be contacted
- Police may be notified

It is the responsibility of the Class Teacher or PPA cover Teacher/Teaching Assistant to ensure they check that all children on registers for clubs and childcare attend the after-school provision unless the child is absent from school. Junior class teachers will ensure that club and childcare children are ready to be collected from class by 3.10pm each day. Children will be collected by identified members of staff and escorted to the school hall.

It is the responsibility of the Club Leader/Childcare Leader to take the register for their club/childcare and alert the main office immediately if children are missing from the club/childcare.

Parents/Carers Collection from After School Clubs

Parents/carers collecting children from after school clubs should collect from the designated area. Parents and carers must wait outside the school building and children will be handed to their adults by Club Leader.

Children can only be collected by an adult who has been authorised to collect them on their registration form or by having knowledge of a pre-arranged password.

Parents/carers must inform the After-School Club in advance if someone who is not listed on the registration form is to collect the child. **Parents and Carers must contact the school office before the end of the school day to share this information.** Staff will contact the main parent/carer for confirmation if they have any concerns regarding departures.

ONLY children in Years 5 & 6 with Walking Home Consent will be allowed to leave after Clubs have finished. All children in the Infants and Years 3 & 4 MUST be collected from school by an authorised adult.

Parents/Carers Collection from Childcare

Parents/carers collecting children should knock at the door to Childcare building and a member of childcare staff will ensure the child is escorted to the door for parent/carer. Parents/carers must sign their child/children out of childcare.

Children can only be collected by an adult who has been authorised to collect them on their registration form or by having knowledge of the pre-arranged password.

Parents/carers must inform School Office prior to the end of the School Day if someone who is not listed on the registration form is to collect the child. Staff will contact the main parent/carer for confirmation if they have any concerns regarding departures.

Parents/carers must notify the Childcare if they will be late collecting their child by contacting the school office phone number and selecting the option for Childcare. If the Childcare staff are not informed, our policy for uncollected children, which is contained within our Safeguarding Policy, will be followed and a fee may be charged for a late collection.

Children **will not** be allowed to leave on their own.

All parents/carers are requested to make sure their child/children are collected by 5.30pm. If you are unavoidably delayed, please contact the school office phone number and selecting the option for Childcare.

The Club closes at 5.30pm to enable the staff to tidy up and finish on time. **There is no facility for an extension to this time.**

If a parent/carer is continuously late to collect their child/children a charge of £5.00 per child will be imposed. This will be invoiced separately by the school admin team.

This charge is to discourage people from arriving after 5.30pm and should not be seen as a charge permitting late collection. When collection after 5.30pm occurs regularly we reserve the right to withdraw access to childcare.

Any queries regarding fees should be directed in the first instance to Admin Team in the school office.

If the parents or carers are having difficulty making payments we recommend that they contact the school office as soon as possible.

Where there is no explanation for repeated lack of payment, the parents/carers will be contacted to discuss payment options. A formal warning may be issued informing the parent/carer that continued late payment will result in their child's place being withdrawn.

If the fees remain unpaid after all the above options have been explored, the cancellation of the child's place may take place.

BEHAVIOUR

Whilst attending our club or childcare, children are expected to follow the school ethos, rules and behaviour policies at all times and the same rewards and sanctions apply. Our school rules are displayed around our school site.

FIRST AID

The school first aid and administration of medication policy applies at all times. Parents of a child who becomes unwell during a club or childcare will be contacted immediately. If a child is sent home during school hours, the school office will inform the club or childcare of their absence.

SAFEGUARDING

The Breakfast and Afterschool club and childcare follow the school's Safeguarding Policy, a copy of which is on the website.

Our After-School Clubs and After School Childcare believes that children have the right to be completely secure from both the fear and reality of abuse, and we are committed to protecting all the children in our care from harm.

The Head Teacher, Deputy Headteacher and Special Needs Co-ordinator are the DSL's and are Child Protection Officers. They have had considerable experience and extensive up to date training. They will be responsible for liaising with the club leaders, Childcare Leaders, School Operations Manager and Admin Team, our Social Children's Services, the local Safeguarding Children Board and Ofsted in any child protection matter.

All our Club staff have been trained in safeguarding and child protection and their training is updated every three years, with regular updates throughout each year.

The Clubs and Childcare are committed to ensuring that it meets its responsibilities in respect of child protection through the provision of support and training to staff.

All staff are carefully recruited, have verified references and have an up to date DBS before their appointment is confirmed. All staff are aware of the main indicators of child abuse and are aware of their statutory requirements in respect of the disclosure or discovery of child abuse and the procedure for doing so.

Staff will have an open, positive response to disclosures by children. All allegations or reports of child abuse will be taken seriously.

The member of staff to whom the disclosure is made will:

- listen fully to all the child has to say.
- make no observable judgment.
- ask open questions that encourage the child to speak in their own words.
- ensure the child is safe, comfortable and not left alone.
- make no promises that cannot be kept, such as promising not to tell anybody what they are being told.

Report disclosure to the DSL.

Doors will remain locked during the Club/Childcare session times and access to the school is through the main school entrance (junior clubs), classroom doors (infant entrances) or Childcare Building (Childcare). No unauthorised or unaccompanied adults are permitted in school when these clubs are in session.

In unforeseen exceptional circumstances, such as medical emergencies or road traffic accidents, when a parent is running slightly late to collect their child from school i.e. after 3.15pm then that

child will be kept safe until the parents arrive. If there is space in the afterschool childcare and the child is placed into afterschool childcare we reserve the right to impose a charge for those children depending on the time of collection.

MISSING OR UNCOLLECTED CHILDREN

In the event that a child goes missing, the following procedure will be undertaken:

- Senior staff including the DSL (Designated safeguarding lead) will be informed
- Club supervisors will search the club/childcare and building and an outside search will be conducted by other staff. If the child remains missing emergency services will be contacted.

If a child has not been collected by 4.00pm from After School Club OR 5.30pm from childcare then parents will be contacted. The additional contacts parents have also given will be used. If these contacts are unavailable for approximately 1 hour after the close of their club, the police and Children's Social Care will be contacted.

OTHER POLICIES

The Breakfast Club and After School Club follow all other school policies.

- Safeguarding and Child Protection
- Equal Opportunities
- Health & Safety
- First Aid and Medicine Policy